

ULTRAVANTAGE

MODULE EIGHT ASSESSMENT GUIDE

# module eight

# STRATEGIC SALES GROWTH MANAGEMENT



### **LESSON 1:**

# HOW TO SCHEDULE APPOINTMENTS

Q1. You finally got on the phone with Mr. A to schedule an appointment. Mr. A is in a hurry and would like to get back to his work. What steps do you take to ensure your appointment is booked?



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### **LESSON 2:**

# HOW TO HANDLE IMPATIENT PROSPECTS

Q2. Mr. A is a major decision maker for your target company and is on his way out of the office when you suddenly run into him, bearing in mind that you have been waiting for an opportunity to speak with him. What do you do to ensure you get Mr. A's attention?

### **LESSON 3:**

## TERRITORY MANAGEMENT AND CALL PLANNING

You just acquired a new portfolio or you received a database of fresh leads across multiple locations in your city. How would you go about organizing yourself to visit each one of them in record time?



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### **LESSON 4:**

# EFFECTIVE RELATIONSHIP MANAGEMENT

Q4. Picking up the phone to follow up on the prospect/client. Briefly write down (using the case study in M8 L4) how to do this effectively?



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### **LESSON 5:**

### **CROSS SELLING & UPSELLING**

Q5. Mr. A wants to increase revenue from existing clients but has no idea what to do about it. What are the steps to take to ensure revenue is increased by Mr. A?



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### **LESSON 6:**

# SELLING FROM A PLATFORM (PRESENTATION SKILLS)

Q6. Imagine yourself standing in front of an audience or a crowd and you want to gain their approval for your product. How would you start your pitch?



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### **LESSON 7:**

### **PORTFOLIO MANAGEMENT**

Q7. Mr. A is having difficulty tracking clients who has bought from him before. What do you think Mr. A should do?



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